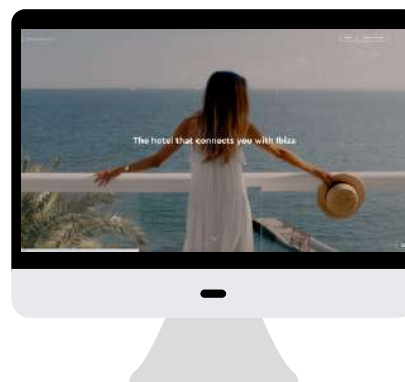# TWIINS
Experience the island

Handy Guide

WE WANT TO MAKE YOUR STAY EASIER

CHECK IN ONLINE

We want to speed up our procedures so that our customers enjoy every minute of their stay without wasting even a second of their holiday and relaxation time. The process for checking in online is very simple and now available on the WEBSITE.

1) ACCESS TO THE WEBSITE: THEIBIZATWIINS.COM

Check in opens 7 days before your arrival at the hotel. The first thing you need to do is access our website: theibizatwiins.com
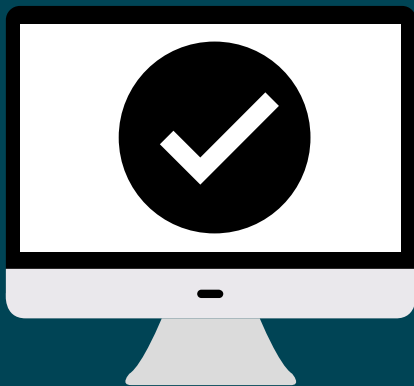
2) CLICK ON CHECK-IN ONLINE

Click on Check-in Online on the top menu bar from a computer or at the bottom of your screen on the mobile phone version.

3) BOOKING DETAILS

Enter the Booking code and the Arrival date and click Continue.

4) PERSONAL DETAILS

Enter all the personal details required until the check-in process is complete.

WOULD YOU LIKE TO MAKE YOUR STAY
more special?

We put an interesting selection of extras at your disposal, which you can include in your booking upon arrival at the hotel (with extra charge). There's nothing better than surprising a loved one, or even indulging yourself during the holidays. Would you like to know more? Don't miss these suggestions:

1) CHAMPAGNE AND FLOWERS

The perfect combination to make your partner fall in love all over again...

1 bottle of Laurent Perrier Brut and 1 bouquet of flowers.

2) ANNIVERSARY PACK

Celebrate your love in style with our anniversary pack...

Includes 1 bottle of Laurent Perrier Brut, 1 bowl of sliced fruit, 1 couples massage, flower petals, spa discount and late check-out (subject to availability).

3) DAY PASS TO THE UPPER LEVEL

Enter an exclusive atmosphere with an infinity pool and sun lounger area to fully enjoy The Ibiza Twiins experience.

Includes Bar service and cocktails.

4) ROMANTIC BREAKFAST

Enjoy the luxury of a lie-in and have breakfast in the comfort of your room..

Includes mimosa cocktails.

DOWNLOAD OUR FREE APP WITH ALL THE HOTEL INFORMATION. Scan the QR code and start exploring!

theibizatwiins.com